GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3854
ANSWERED ON:21.04.2008
OUT OF ORDER TELEPHONE LINES
Yadav Shri Mitrasen

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the telephone lines in the country especially in rural areas of Gazipur, Azamgarh and Faizabad districts of Uttar Pradesh most of the time remains out of order thereby creating problems for the subscribers;

(b) if so, the details thereof, State-wise;

(c) whether the official working in telephone exchanges in rural areas generally belong to local areas and ignore the complaints of subscribers;

(d) if so, the steps taken/proposed to be taken by the Government to improve the telephone services in rural areas;

(e) whether the Government has nay proposal to transfer the local employees to distant places; and

(f) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M. SCINDIA)

(a) No, Sir. The telephone lines in the country including in rural areas of Gazipur, Azamgarh and Faizabad districts of Uttar Pradesh are generally working satisfactorily.However, sometimes, the services to some of the telephones are affected mainly due to theft of cables and damage to cables done by other agencies, which are restored at the earliest possible.

(b) Does not arise in view of (a) above.

(c) No, Sir. Officials posted in rural areas generally belong to Circle/Secondary Switching Area (SSA) cadres and generally do not ignore the complaints of the subscribers.

(d) Does not arise in view of (c) above.

(e) Employees are generally transferred within their recruiting units i.e either Circle/Secondary Switching Area (SSA) as per service needs and transfer policy in vogue.

(f) Does not arise in view of (e) above.